

Community ARV Monitoring Tool

The Health Systems Trust¹



Date: _____

	Name of the Clinic: _____	How many people in this area depend on the clinic? (clinic catchment population) _____
	Name of Community Structure linked to the Clinic: _____	
	Name of interviewer: _____	Contact details: Tel: _____ Fax: _____ Cell: _____
	Name of the village/area: _____	Province: _____
	Referral Hospital: _____	Distance to hospital from clinic (in kms): _____

¹ As amended 04/10/05

GENERAL INFORMATION

1. Is information about HIV/AIDS easy to find in your community?

Yes

No

2. Where do members of the community mainly get information about HIV/AIDS from?

3. Is information about ARVs easy to find in your community?

Yes

No

4. Where do members of the community mostly get information about ARVs from?

5. Is the information on HIV/AIDS that is available easy for community members to understand?

Yes

No

6. What languages is the information available in?

7. Does the clinic have information on HIV/AIDS that community members can take away with them?

Yes

No

If NO:

8. What kind of information is needed the most?

TRANSPORT TO THE CLINIC and HOSPITAL

9. How do people get from their homes to the clinic?

10. Please also fill in how long this takes

	Under 15 min	Under 30 min.	1 hr	1-2 hrs	+ 2 hrs
Mode of transport					
Walk					
Taxi					
Bus					
Train					
Horse					
Other					

11. How do people get from their homes to the hospital? Please also fill in how long this takes.

	Under 15 min	Under 30 min.	1 hr	1-2 hrs	+ 2 hrs
Mode of transport					
Walk					
Taxi					
Bus					
Train					
Horse					
Other					

12. How much does it cost to get to the clinic and back home?

13. How much does it cost to get to the hospital and back home?

14. How do people get to the hospital in an emergency?

NUTRITION

15. Does everyone in the community have enough food to eat?

Yes

No

16. Where do people get help if they do not have enough food to eat?

STIGMA AND DISCRIMINATION

17. Do the clinic staff treat people differently if they are HIV positive?

Yes

No

If YES:

18. How are they treated?

19. Are there any *People Living with AIDS* (PLWA) or any other support groups in the community?

Yes

No

If YES:

20. What type of activities are they involved in?

SOCIAL SUPPORT

21. Is it easy for members of the community to get a government grant e.g. disability grant?

Yes

No

If NO:

22. What makes it difficult for people to get government grants?

23. How long does it take from the time the grant is applied for to receive the money?

24. How many kilometres do people have to travel to collect their grant money?

Less than 5

5 – 15

16 – 30

31 – 60

More than 60

CLINIC INFRASTRUCTURE

25. Does the clinic have running water?

Yes

No

26. Does the clinic have electricity?

Yes

No

27. Does the clinic have a working telephone?

Yes

No

28. Does the clinic have a working fax machine?

Yes

No

GENERAL

29. What times is the clinic open? Fill in the actual times.

Weekdays

Saturdays

Sundays

30. Is there always a nurse at the clinic when it is open?

Yes

No

31. How many nurses work at the clinic?

0 – 3

4 – 6

7 - 9

10 or more

32. How long do patients have to wait to see a nurse at the clinic?

Less than 30 minutes

About an hour

1 – 2 hours

2 – 4 hours

More than 4 hours

33. Is there an ambulance to take people to hospital in an emergency?

Yes

No

34. How long does it usually take for an ambulance to get to the clinic?

less than 30 minutes

About an hour

more than an hour

more than 2 hours

35. What services are offered at the clinic?

	Yes	No
Child Health		
ANC & Postnatal care		
Family planning		
Tuberculosis treatment		
HIV/AIDS		
Counselling		
Anti Retroviral Drugs and related services		
Treatment of Sexually Transmitted Infections (STIs)		
Voluntary Counselling and Testing (VCT)		
Prevention of Mother to Child Transmission (PMTCT)		
Psychiatric Health care		
Chronic care Diabetes and Hypertension		
Minor ailments		
Nutrition		

36. Are all the services offered every day?

Yes

No

37. What other services are needed at the clinic?

38. Does the clinic provide confidential treatment to patients?

Yes

No

HIV RELATED SERVICES

VOLUNTARY COUNSELLING AND TESTING (VCT)

39. Are there enough private rooms at the clinic where VCT can take place?

Yes

No

If YES:

40. Who does the counselling?

41. Are there enough counsellors at the clinic?

Yes

No

HIV TESTS

42. Does a person who has come for an HIV test get counselling before and after the test?

Yes

No

43. How long do people wait for the results of their tests?

44. If a person is HIV negative what does s/he get told to do?

45. If a person is HIV positive, what does s/he get told to do?

ANTIRETROVIRAL THERAPY (ART)

46. Where does a person go for a CD4 cell count test?

47. How long does it take to get the results?

48. If a person is HIV positive but does not need antiretroviral drugs, what does s/he get told to do?

If a Person Is HIV Positive And Needs Antiretroviral Drugs:

49. Where do they get counselling?

50. Where do they get (ARV) drugs?

51. Where do they get ongoing support?

52. How much does the transport cost to go and get the drugs and return home?

53. How often does a person have to go there to collect their drugs?

54. Does the clinic provide people with nutritional packs?

Yes

No

55. Does the clinic provide people with vitamin supplements?

Yes

No

56. Are there people in the community (other than clinic staff) who make sure that people take their drugs properly?

Yes

No

57. Are there any home-based care groups in your community?

Yes

No

If YES:

58. Are there enough home-based care groups to help all the people who need home-based care?

Yes

No

CONTRACEPTION

59. Which of the following types of contraceptives are provided by the clinic?

Condoms

The pill

The injection

IUD

Other _____

60. Is it easy to get contraceptives?

Yes

No

61. How do clinic staff treat people who come for contraceptives? Please explain.

DRUGS AND SUPPLIES

62. Does the clinic run out of drugs?

Yes

No

If YES:

63. How often does this happen?

Once a week

Every two weeks

Every month

Other _____

64. If the stock runs out how long does it take for the drugs to be in stock again?

Immediately

In a few days

Over a week

Other _____

65. Is there government transport which delivers drugs and supplies to the clinic?

Yes

No

INFORMATION

66. Is there information displayed at the local clinic in African languages about any of the following?

	Yes	No
Sexually Transmitted Infections (STIs)		
HIV/AIDS		
Tuberculosis (TB)		
Voluntary Counselling and Testing (VCT)		
Prevention of Mother to Child Transmission (PMTCT)		
Nutrition		

67. Is the available information easy to understand?

Yes

No

COMMUNICATION WITH THE CLINIC

68. Is there a clinic committee?

Yes

No

69. Does the community meet with the clinic staff to discuss problems at the clinic?

Yes

No

70. How often do they meet?

Once a month

Every two months

Every four months

Other _____

71. Is there a way people can tell the staff of the clinic what they think of the services offered by the clinic?

Yes

No

If YES:

72. How do people tell the staff of the clinic what they think of the services offered by the clinic?

Suggestion box

Meetings

Clinic committee

Other